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Executive Enginery 757-10247/3

6 December 1977

NOTE FOR: Mr. Blake

SUBJECT: Creation of a Secretarial/Clerical Management

Advisory Group

1. You asked that I prepare a pro and con paper on the Clerical MAG. I cannot think of too many reasons why the group should not be established. I am in favor of such a group and think it can only be beneficial.

2. I have listed here several pro and con factors. I have not prepared a paper to go back to the Director because I would like to see his approval stand. If you have reservations about such a group, I would like to discuss them with you and I would be happy to prepare a more formal paper for the Director.

Pros:

- 1. It would be a boost to morale:
- a) Make clericals feel a part of the "team," since the other advisory groups are mostly composed of professional/technical personnel.
- b) Make clericals feel that there is genuine concern for and a systematic attempt to identify their problems and find solutions.
- c) Give clericals a forum to air their problems to senior management.
- 2. It would be a forum for briefing a group of clerical employees of some of the factors that impact on Agency personnel policies and procedures, i.e. CSGA, classification and management, etc.

Cons:

- 1. This could be perceived as just another group to surface and "toss out" ideas for others to staff out.
- 2. The group could have a limited picture of Agency problems and become more frustrated if their "narrow" view does not prevail.

- 3. It would take up a certain amount of time of the officer who would be their advisor.
- 4. It would require clericals to be away from their offices for meetings. This could create problems where there is only one secretary or one registry clerk, etc.
- ,3. I see much of the clerical discontent as a lack of understanding on their part and a lack of communication on the part of supervisors. I think the MAG group would help to educate clericals to the kinds of things that go into decisions. I do not believe a separate clerical career service would be feasible and I think it would create more problems than it would solve. On the other hand, I think the MAG group will be helpful.

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